

State Wide Resource Sharing (SWRS)

Ohio Libraries Share (OLS): MORE

Frequently Asked Questions

What is OLS: MORE?

- OLS: MORE enables libraries to provide their patrons more resources, books, music, videos – any circulating item in a library collection. Currently, over 15 million volumes are available to circulate.
- OLS: MORE is part of the Ohio State Wide Resource Sharing (SWRS) initiative, which is a broader scope of resource sharing across the state.



What are the requirements to participate?

- Your library must be using automation software supported by the OLS: MORE software. **INFOhio automated libraries are supported.**
- Agree to *Principles of Cooperation* (<http://www.library.ohio.gov/IT/MORE/Principles>)
- Have a U.S. Cargo contact for delivery OR partner with another agency that does for third-party delivery

What are the system requirements?

- The OLS: MORE software is Web-based; therefore, you need to have an Internet connection and an up-to-date browser.
- Up-to-date version of Adobe *Acrobat* for access to reports generated by the software

What does it cost to join?

- It does not cost anything to use the OLS: MORE software.
- Libraries that contract with U.S. Cargo for delivery are responsible for the annually determined fee. It is common for school libraries to partner with their public library for third-party delivery to absorb or lessen the cost of delivery.

How do I sign up?

- Schools **automated with INFOhio** should contact their ITC Provider to request the configuration form. If you don't know who your ITC Provider is, please contact support@infohio.org.
 - To begin using OLS: MORE for first semester, you configuration form is due by the last business day in May.
 - To begin using OLS: MORE for second semester, you configuration form is due by the last business day in November.
- Schools/libraries **NOT automated with INFOhio** should work through the State Library of Ohio to participate in OLS: MORE. Please complete the readiness checklist on the State Library of Ohio's website: <http://www.library.ohio.gov/IT/MORE/Checklist>.

How do I get delivery?

- You have two options for delivery. Contract with U.S. Cargo and have delivery direct to your library, or partner with an agency already using U.S. Cargo (this is considered third-party delivery).
- If you will not be using U.S. Cargo directly, you will need to have third-party delivery established in order to complete the INFOhio OLS: MORE configuration form. Libraries not automated with INFOhio should work with the State Library of Ohio if using third-party delivery.
- School libraries automated with INFOhio who contract with U.S. Cargo for delivery should sign up for delivery after they have been trained on the OLS: MORE software. This will allow the coordination of your OLS: MORE go-live date with delivery.

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How do I partner with my public library for third-party delivery?

- At this point, neither INFOhio nor the State Library of Ohio has made contact with libraries that are contracted with U.S. Cargo to initiate partnerships for sharing delivery. This step is your responsibility.
- Find out who is using delivery: <http://www.library.ohio.gov/dlabels/manifest.php>.
- If the library nearest you is not on the list for delivery, you may still want to contact them. It is possible that they are receiving local delivery from their main branch who is receiving U.S. Cargo delivery directly.
- Possible talking points:
 - Your interest in joining OLS: MORE and the benefits to patrons. You may even talk about the benefits of preparing students to use the library after they graduate.
 - School libraries that use a public library for third-party delivery generally do not generate much extra work for the public library. Items that come in are reviewed and simply set aside for the school to pick up based on the paperwork received.
 - Communication of when to pickup items
 - Actual pickup/delivery of items and any preparation needed
 - Will there be a fee for using them as third-party delivery?
- The specifics in your agreement with a third-party delivery partner will vary based on the needs of your library and the library you work with.

What is NCIP?

- NCIP stands for NISO [National Information Standards Organization] Circulation Interchange Protocol. It is the standard protocol (guideline) used to send and receive information between your catalog and OLS: MORE. Implementing NCIP has allowed much of the duplicate entry to be automated.
 - NCIP is not supported by all automation software.
 - All schools automated with INFOhio support NCIP.

How do I convince my superintendant that OLS: MORE isn't a replacement for my material/book budget?

- The principles of cooperation require participating libraries to be lenders. It is necessary that your library have material in order to lend material. OLS: MORE is not meant to replace the purchase of new items, but rather to be an extension of your library in order to provide additional resources.
- Your library allows your patrons to have immediate access to material, while requesting material through OLS: MORE takes time for requested material to be delivered.